# Synergies between CHAP Dementia Program and Standards and CMS Dementia Experience (GUIDE) Model

CMS's new GUIDE Model focuses on dementia care management to improve the quality of life for people living with dementia, reduce strain on their unpaid caregivers, and enable people living with dementia to remain in their homes and communities. The model accomplishes these goals through care coordination and care management, caregiver education and support, and respite service.



CHAP's Dementia Program certification is a perfect vehicle for providers to ensure readiness for participation in this CMS program. Our dementia standards guide provider organizations to provide safe, high-quality care to dementia patients, which

dovetails with the GUIDE model's overarching goal of improving the quality of life of people living with dementia in the most appropriate setting.

### Patient Eligibility for the GUIDE Model:

The GUIDE Model's intended beneficiary population is community-dwelling Medicare fee-for-service beneficiaries, including beneficiaries dually eligible for Medicare and Medicaid, living with dementia.

CHAP target service lines: Home Health, Home Care, Palliative Care

#### CHAP DEMENTIA DISEASE PROGRAM

#### CMS DEMENTIA GUIDE MODEL

#### **ENHANCING DEMENTIA CARE**

Dementia Program certification is based upon a program's organizational structure and standardized processes that will lead to providing high-quality care to dementia patients and incorporating the following: Standardized clinical evidence-based guidelines (Clinical Practice Guidelines) approved and utilized throughout the organization and performance improvement with improved outcomes.

The model will promote improved dementia care by defining and requiring a comprehensive, standardized care delivery approach.

The GUIDE Model aims to address the key drivers of poor-quality dementia care:

Defining a standardized approach to dementia care delivery for model participants – this includes staffing considerations, services for beneficiaries and their unpaid caregivers, and quality standards.

#### **ELIGIBILITY REQUIREMENT**

#### **Eligibility and Participation Requirements:**

To be eligible for certification, an organization must have a structured program for providing evidencebased care to Dementia patients.

#### One of two model participant tracks:

Designed for participants already providing comprehensive dementia care.



#### **ASSESSMENT & HEALTH EQUITY**

#### Initial assessments include:

- > Psychosocial and work history
- > Activity level and any hobbies or interests

The program has a process for identifying patient needs and ensuring coordination of services which may include social services.

The program has a process to assess the patient's and family's health literacy and educate the patient and family regarding disease progression and health promotion based on assessed needs.

## Aspects of GUIDE designed to improve health equity include:

Screening for Health-Related Social Needs – model participants will be required to screen beneficiaries for psychosocial needs and health-related social needs (HRSNs) and help navigate them to local, community-based organizations to address these needs.

#### INTERDISCIPLINARY CARE APPROACH

The program has a policy and procedure addressing that an interdisciplinary team (IDT) is identified based on the patient's assessed needs.

The program has a defined process for developing an individualized plan of care through an interdisciplinary approach and patient participation. An interdisciplinary care team delivers services.

#### **CARE PLAN & COORDINATION**

The individualized plan of care addresses coordination of care with disciplines based upon the assessed patient needs and with other programs or practitioners related to comorbidities as needed.

The care plan will identify the beneficiary's primary care provider and specialists and outline the care coordination services needed to help manage the beneficiary's dementia and co-occurring conditions.

#### **EDUCATION & CAREGIVER SUPPORT**

The program educates the patient and family regarding the disease, care, and services based on assessed needs including:

 Education is provided by a qualified practitioner(s) based on license and training. Reduce burden and strain on unpaid caregivers of people living with dementia by providing caregiver skills training.

