

# TOP 10 INFUSION DEFICIENCIES

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STANDARD	STANDARD CONTENT	TIPS FOR COMPLIANCE
1 ITNII.4a	Quality Improvement process including establishing, monitoring, acting, and evaluation	Review the quality improvement plan to ensure that infusion services quality indicators are in place.
2 ITNII.1c	Completion of the plan of care	Perform periodic record audits to ensure all required elements of the standard are present.
3 ITNIII.4b	Clinical management and staff notification of clinical effectiveness and assessment of service outcomes	Review and document monitoring efforts which ensure that the clinical management and staff are notified of clinical effectiveness and assessment of service outcomes.
4 ITNIII.1d	Review of the plan of care	Perform periodic record audits to ensure that the plan of care is reviewed and revised (if needed) at least every 30 days.
5 ITN111.3a	Standard precautions while providing care	Conduct field observation visits to validate the ability of the staff to comply with infection control processes.
6 ITN111.4	Assessment of effectiveness and outcomes of services and review of improvement actions	Review quality plan to ensure that the effectiveness and outcomes of infusion services are assessed. Opportunities for improvement should be part of the quality plan and documentation should capture improvement actions implemented.
7 ITNIII.5c	Record entries meet organization's patient's records policies and procedures	Review clinical record policies and procedures and perform periodic record reviews to ensure the policies and procedures are being followed.
8 ITNIII.5d	Clinical record includes all required elements	Perform periodic record audits to ensure all required elements of the standard are present.
9 ITNIV.4b	Infusion services are provided by qualified staff	Perform audits on staff records upon hire and periodically to ensure that all requirements for staff have been met and documented.
10 ITNII.1b	Infusion services are provided under the oversight of a physician	Perform periodic audits on clinical records to ensure that written plans of care are signed by a physician and that updated plans of care are signed by the physician or at least every 30 days. Review clinical records to ensure there is a physician's order for termination of infusion therapy.