

| | Standard | CFR G-Tag | Standard Content | Tips For Compliance |
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| 1 | PCC.2.I.M1 | G446 | Patient's Rights include the contact information of the QIO that serves the area where the patient resides | Review QIO contact information given to patients to ensure accuracy. If more than one QIO for Agency territory, ensure you have the correct contact information for where each patient resides. |
| 2 | APC.7.I.M2 | G574 | Content of the individualized plan of care | Perform final review of Plan of Care for accuracy including allergies, interventions, medications, emergent care and hospitalization risk. |
| 3 | APC.8.I.M3 | G614 | Visit schedule, including frequency of visits by HHA personnel and contractors | Educate all disciplines, including contractors, that they must complete the visit schedule in the home at SOC and continuing through discharge. Perform home supervisory visits to ensure visit schedule is current and complete. |
| 4 | CDT.7.1.M2 | G710 | Skilled professionals follow plan of care including following physician orders | Develop process for validation of visits to orders. Implement a quality indicator to perform focused clinical record audits on problematic order types not followed, ex: wound care, missed visits. Provide targeted education to field staff. |
| 5 | APC.11.I.M3 | G1022 | Clinical record includes transfer &/or discharge summaries- within the required time frame with evidence of date sent | Develop process for tracking days to ensure timeliness. Educate clinicians on elements and time frame. Audit to ensure timeliness. |
| 6 | APC.6.I.M1 | G536 | Comprehensive assessment includes medication regimen review | Perform home supervisory visits to ensure medication reconciliation in the home is occurring on an on-going basis. Develop PIP for medication management. Educate clinicians with scenarios found in audits. |
| 7 | IPC.3.1.M1 | G682 | Hand hygiene performed when indicated | Provide frequent infection control in-services and competencies. Perform home supervisory visits to validate compliance. |
| 8 | APC.7.1.M7 | G592 | Revised Plan of Care include patient's progress toward measurable outcomes and goals | Implement interdisciplinary collaboration of care to identify measurable goals and improve outcomes with the patient. Audit for documentation on an ongoing basis on the patient's progress to goals. |
| 9 | CDT.7.I.M7 | G800 | Aide provides services as ordered and consistent with the aide's demonstrated competencies | Ensure training to RN and Aide includes communication at minimum every 2 weeks when supervisory visit completed to discuss duties and potential revisions. Ensure that education to Aide includes that Aide must follow the Aide care plan exactly as written and must report any changes to RN or other skilled professional. |
| 10 | IPC.4.I.M1 | G682 | Bags used to carry equipment or supplies into patient's homes follows agency's policy to prevent the spread of infections and communicable diseases | Provide frequent education and competency to field staff on Bag Technique policies and procedures. Perform frequent home supervisory visits to observe staff in the home in order to assess compliance. |