New HME/DMEPOS Standards

CHAP: COMMUNITY HEALTH ACCREDITATION PARTNER HAS NEW HME/DMEPOS STANDARDS THAT SUPPORT CONSISTENCY, QUALITY, AND DIFFERENTIATION.

[Arlington, VA, September 20] CHAP is pleased to announce our NEW HME/DMEPOS standards approved by CMS/CPI. The new Standards will be used for all HME/DMEPOS Surveys starting January 1st 2022. CHAP Standards build operational effectiveness and compliance. Our education and resources help provide clinical distinction and quality care. The CHAP seal and name have been a symbol of trust and quality to consumers for over 55 years.

In HME, service, quality, and consistency are crucial. Common sense standards that help strengthen agencies, instead of giving them more hurdles, helps them succeed.

We pulled together thought leaders from across the industry and redesigned our HME/DMEPOS standards to give agencies options that align with their state requirements. These new standards support agencies where they are and provide them the playbook for growth.

We listened to our customers and streamlined our HME/DMEPOS Standards making it easier to identify what standards apply to them while maintaining a simplistic format. These standards have been refined from two manuals with a total of 159 pages of standards and guidance to one manual with 58 pages which continue to provide guidance.

The new format demonstrates a commitment to clear standards statements and expectation of evidence with an emphasis of the site visit on execution where the site visitor and the
organization are well aware of the expectation before leaving from our site. Every standard as written has accompanying evidence guidelines that any provider can follow to understand what CHAP will specifically be looking for during a Site Visit.

We wanted to make sure all standards are relevant to quality standard care. They focus on quality patient care and positive outcomes for the client. The HME/DMEPOS standards are structured so that it’s easy for HME providers, no matter the business model, whether you’re a small provider trying to fill a specific niche or a large organization, our standards in their new format simplifies the process of achieving and maintaining accreditation.

CHAP is a partner in accreditation. As a partner in accreditation, CHAP provides the tools and resources home medical equipment providers need to deliver the best patient care and keep their organizations running smoothly.

Copies of the new standards will be available on our website at www.chapinc.org and we will be conducting surveys on these new standards starting Jan 1st 2022.

About Community Health Accreditation Partner (CHAP)

CHAP is an independent, nonprofit organization accrediting providers of home and community-based care. Founded in 1965, CHAP was first to recognize the need for and value of home and community-based care standards and accreditation. As a Centers for Medicare & Medicaid Services (CMS)–approved accrediting organization, CHAP surveys organizations providing home health, hospice, and home medical equipment services to establish if Medicare Conditions of Participation and DMEPOS Quality Standard are met and recommend certification to CMS. CHAP’s purpose is to partner with organizations nationwide to advance quality in the delivery of care and services in the home and community.

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